



### **Weather Policy**

With the winter weather upon us, we want to remind you that Boston Sensory Solutions, LLC values your health and safety above all else. If there is adverse weather happening and you are concerned about safe travel conditions, you are always able to cancel your appointment without incurring a last minute cancellation fee. You also have the opportunity to reschedule to another day and time so that your child does not miss valuable weekly services.

We do ask that you call the office at 617-691-7140 to let us know you are canceling your appointment. You may also email your OT directly and cc our clinic manager, Nicole, at [information@BostonSensorySolutions.com](mailto:information@BostonSensorySolutions.com) if no one is available to take your phone call.

In the rare event that Boston Sensory Solutions, LLC closes due to bad weather, we will contact each family scheduled for the day to inform them of our need to close due to poor travel conditions. We will work to offer alternate appointment times during the same week. Additionally, we will post an announcement of our closure on our clinic Facebook page.